

NOTIFYING THE PUBLIC OF RIGHTS UNDER TITLE VI

# **ESKENAZI HEALTH'S MEDICAL TRANSPORT SERVICES**

- Eskenazi Health operates its Medical Transport Services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI related to Eskenazi Health's Medical Transport Services may file a complaint with Eskenazi Health.
- For more information on Eskenazi Health's Title VI policy, and the procedures to file a complaint, contact the Office of Patient Experience at 317-880-8330 or visit the office at 720 Eskenazi Ave., Indianapolis, IN 46202.
- A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5<sup>th</sup> Floor-TCR, 1200 New Jersey Ave., S.E., Washington, D.C. 20590.
- If information is needed in another language, contact the Eskenazi Health operator at 317-880-0000.