# FAST FACTS

## PAYOR MIX

<table>
<thead>
<tr>
<th>Payor</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid/HIP</td>
<td>44%</td>
</tr>
<tr>
<td>Medicare</td>
<td>28%</td>
</tr>
<tr>
<td>Commercial</td>
<td>13%</td>
</tr>
<tr>
<td>Eskenazi Health Financial Assistance Program</td>
<td>13%</td>
</tr>
<tr>
<td>Other</td>
<td>2%</td>
</tr>
</tbody>
</table>

## FACILITIES

### Staffed inpatient beds

- Adult: 273
- Pediatric/Newborn/Neonatal Intensive Care Unit: 30
- Psychiatric: 30
- Total: 333

### Outpatient service sites

- Eskenazi Health Center sites: 14
- Sandra Eskenazi Mental Health Center sites and residential facilities: 8

## OUTREACH

### Connections calls

- 771,642

### Calls handled by triage RNs

- 38,640

### Interpretation services

- On-site interpretations: 68,286
- Telecom interpretations: 285,699
- Video remote interpretations: 153,824
- Languages supported: 200

### Community outreach events

- Total number of events: 67
- Individuals engaged: 25,478

## COVID-19

- Tests completed: 33,404
- Positive tests: 4,700
- Patients discharged: 998
- Survivor rate: 93.7%

**Find a Doctor: 317.880.7666**

**EskenaziHealth.edu**

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ESKENAZI HEALTH OVERVIEW AND HISTORICAL MILESTONES

For more than 160 years, Eskenazi Health has provided high-quality, cost-effective, patient-centered health care to Central Indiana. Accredited by The Joint Commission, named Indiana’s top hospital for community benefit and health equity by the Lown Institute, nationally recognized programs include a Level I trauma center, regional burn center, comprehensive senior care program, women’s and children’s services, teen and adolescent care program, Lifestyle Health & Wellness Center, Sandra Eskenazi Mental Health Center, and a network of primary care sites located throughout the neighborhoods of Indianapolis known as Eskenazi Health Center. Eskenazi Health also serves as the sponsoring hospital for Indianapolis Emergency Medical Services. As the public hospital division of the Health & Hospital Corporation of Marion County (HHC), Eskenazi Health partners with the Indiana University School of Medicine whose physicians provide a comprehensive range of primary and specialty care services. In 2013, the Sidney & Lois Eskenazi Hospital opened, providing a new modern and efficient facility, becoming Central Indiana’s first Leadership in Energy and Environmental Design (LEED®) Gold health care campus.

1859  City Hospital opens, first to treat the smallpox epidemic, then as a military hospital. An estimated 13,000 sick and wounded soldiers were treated in a five-year period ending in 1865.

1866  Dr. Greenly Vinton Woolen named hospital superintendent. City Hospital now operates as a charity institution supported by Indianapolis taxpayers.

1879  Dr. William Niles Wishard appointed superintendent of City Hospital.

1885  Flower Mission Training School for Nurses graduates its first class of five nursing students.

1887  First City Hospital ambulances begin carrying sick and injured patients.

1909  Indiana University (IU) School of Medicine at Indianapolis opens, beginning a lengthy teaching affiliation with the hospital.

1914  Two four-story isolation units constructed, known as the Burdsal Units. St. Margaret’s Hospital Guild hires several Indiana artists, including T.C. Steele, to paint murals throughout the hospital.

1918  Social Service Department established to help with social needs of patients.

1931  Dr. Charles W. Myers appointed superintendent, a post he would hold until 1952.

1935  First iron lung in the state of Indiana installed at City Hospital.

1943  Two-way radios installed in City Hospital ambulances. This was the first hospital in the nation to use this type of radio to coordinate ambulance dispatch.

1947  City Hospital renamed Indianapolis General Hospital.

1951  General Assembly enacts statute creating the Health & Hospital Corporation of Marion County.

1961  First cancer laboratory in Indiana opened at General Hospital.

1969  General Hospital designated by the Indiana State Board of Health to be a major trauma center for Indiana. Midtown Community Mental Health opens at General Hospital.

1975  General Hospital renamed Wishard Memorial Hospital.

1992  Wishard Hospital becomes the first verified Level I trauma center in Indiana.

1995  Wishard named one of the top 100 hospitals in the country for third consecutive year by HCIA, Inc./Mercer Consulting.

1997  Health Advantage program begins serving needy residents of Marion County. Wishard Senior Care launched.

1998  Health Connection – a 24-hour-a-day nursing telephone triage system – begins operation. Acute Care for Elders Unit established.

1999  The IU National Center of Excellence in Women’s Health opens at Wishard. Emergency Medicine Department created. New Palliative Care program launched.

2003  The state-of-the-art Richard M. Fairbanks Burn Center at Wishard opens, replacing the original unit.

2008  Wishard Healthy Aging Brain Center established.

2009  Referendum to build new hospital campus approved with 85% voter support.

2010  Indianapolis EMS is formed as a partnership between the city and Health & Hospital Corporation of Marion County with Wishard serving as the sponsoring hospital.

2011  Wishard receives a $40 million gift from Sidney and Lois Eskenazi, which results in Health & Hospital Corporation of Marion County naming the health system after the Indianapolis couple.

2013  Eskenazi Health West 38th Street health center opens. The Sidney & Lois Eskenazi Hospital and Eskenazi Health downtown campus opens.

2014  The Matthew R. Gutwein Commonground at Eskenazi Health, a unique outdoor green space focused on community, serenity and wellness, opens.

2015  Eskenazi Health’s downtown campus achieves Leadership in Energy and Environmental Design (LEED®) Gold certification.

2018  For the third year in a row, Eskenazi Health named one of Becker’s Hospital Review’s “150 Top Places to Work in Healthcare.”

2019  Sandra Eskenazi donates $5 million for mental health services, and Midtown Community Mental Health, a division of Eskenazi Health, is renamed the Sandra Eskenazi Mental Health Center.

2022  The Richard M. Fairbanks Burn Center at Eskenazi Health is reverified for the seventh time as the only verified adult burn center in Indiana.