

Fast Facts



INPATIENT

| | |
|---|---------|
| Adult admissions..... | 16,720 |
| Observations..... | 7,789 |
| Births..... | 3,198 |
| Average length of inpatient stay (days) | |
| ▪ Adult | 4.6 |
| ▪ Newborn..... | 2.2 |
| Total patient days | 110,472 |
| Patient origin | |
| ▪ Marion County..... | 91% |
| Psychiatric admissions..... | 1,225 |



OUTPATIENT

| | |
|--|-----------|
| Total outpatient visits..... | 1,125,485 |
| ▪ Specialty care..... | 169,735 |
| ▪ Primary care..... | 452,318 |
| ▪ Michael & Susan Smith Emergency Department..... | 103,299 |
| ▪ Mental health/addiction..... | 386,502 |
| ▪ Other outpatient care..... | 13,631 |
| Indianapolis Emergency Medical Services responses..... | 145,906 |



PAYOR MIX

| | |
|---|-------|
| ▪ Medicaid/HIP..... | 39.5% |
| ▪ Medicare..... | 26.5% |
| ▪ Commercial..... | 18% |
| ▪ Eskenazi Health Financial Assistance Program..... | 7% |
| ▪ Other..... | 9% |



STAFF

| | |
|---|----------|
| Total staff..... | 5,303 |
| ▪ Full-time staff..... | 4,170 |
| ▪ Part-time staff..... | 1,133 |
| Physicians on Eskenazi Health medical staff | 1,213 |
| ▪ Active medical staff | 1,171 |
| Volunteers..... | 153 |
| ▪ Volunteer hours collectively worked..... | 14235.25 |



FACILITIES

| | |
|--|-----|
| Staffed inpatient beds | |
| ▪ Adult..... | 273 |
| ▪ Pediatric/Newborn/Neonatal Intensive Care Unit..... | 30 |
| ▪ Psychiatric | 30 |
| Total..... | 333 |
| Outpatient service sites | |
| ▪ Eskenazi Health Center sites..... | 12 |
| ▪ Sandra Eskenazi Mental Health Center sites and residential facilities..... | 9 |



OUTREACH

| | |
|--|---------|
| Connections calls..... | 673,242 |
| Calls handled by triage RNs..... | 50,742 |
| Interpretation services | |
| ▪ Over the phone interpretations | 460,730 |
| ▪ Eskenazi Health staff-led interpretations..... | 17,572 |
| ▪ Video remote interpretations..... | 412,383 |
| ▪ Languages supported..... | 270 |
| Community outreach events | |
| ▪ Total number of events | 107 |
| ▪ Individuals engaged | 22,271 |



SOCIAL DETERMINANTS OF HEALTH

| | |
|--|---------|
| Individuals served by community health workers | 3,632 |
| Patients screened for food insecurity..... | 429,548 |
| Fresh For You Market vouchers redeemed..... | 16,331 |
| Individual served by SNAP Counselors..... | 3,371 |



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ESKENAZI HEALTH OVERVIEW AND HISTORICAL MILESTONES



For more than 165 years, Eskenazi Health has provided high-quality, cost-effective, patient-centered health care to Central Indiana. Accredited by The Joint Commission and named Indiana's top hospital for community benefit and health equity by the Lown Institute, nationally recognized programs include a Level I trauma center, regional burn center, comprehensive senior care program, women's and children's services, teen and adolescent care programs, Lifestyle Health & Wellness Center, Sandra Eskenazi Mental Health Center, and a network of primary care sites located throughout the neighborhoods of Indianapolis known as Eskenazi Health Center. Eskenazi Health also serves as the sponsoring hospital for Indianapolis Emergency Medical Services. As the public hospital division of Health & Hospital Corporation of Marion County (HHC), Eskenazi Health partners with the Indiana University School of Medicine whose physicians provide a comprehensive range of primary and specialty care services.

- 1859** City Hospital opens, first to treat the smallpox epidemic, then as a military hospital. An estimated 13,000 sick and wounded soldiers were treated in a five-year period ending in 1865.
- 1866** Dr. Greenly Vinton Woolen named hospital superintendent. City Hospital now operates as a charity institution supported by Indianapolis taxpayers.
- 1879** Dr. William Niles Wishard appointed superintendent of City Hospital.
- 1885** Flower Mission Training School for Nurses graduates its first class of five nursing students.
- 1887** First City Hospital ambulances begin carrying sick and injured patients.
- 1909** Indiana University (IU) School of Medicine at Indianapolis opens, beginning a lengthy teaching affiliation with the hospital.
- 1914** Two four-story isolation units constructed, known as the Burdsal Units. St. Margaret's Hospital Guild hires several Indiana artists, including T.C. Steele, to paint murals throughout the hospital.
- 1918** Social Service Department established to help with social needs of patients.
- 1931** Dr. Charles W. Myers appointed superintendent, a post he would hold until 1952.
- 1935** First iron lung in the state of Indiana installed at City Hospital.
- 1943** Two-way radios installed in City Hospital ambulances. This was the first hospital in the nation to use this type of radio to coordinate ambulance dispatch.
- 1947** City Hospital renamed Indianapolis General Hospital.
- 1951** General Assembly enacts statute creating Health & Hospital Corporation of Marion County.
- 1961** First cancer laboratory in Indiana opened at General Hospital.
- 1969** General Hospital designated by the Indiana State Board of Health to be a major trauma center for Indiana. Midtown Community Mental Health opens at General Hospital.
- 1975** General Hospital renamed Wishard Memorial Hospital.
- 1992** Wishard Hospital becomes the first verified Level I trauma center in Indiana.
- 1995** Wishard named one of the top 100 hospitals in the country for third consecutive year by HCIA, Inc./Mercer Consulting.
- 1997** Health Advantage program begins serving needy residents of Marion County. Wishard Senior Care launched.
- 1998** Health Connection – a 24-hour-a-day nursing telephone triage system – begins operation. Acute Care for Elders Unit established.
- 1999** The IU National Center of Excellence in Women's Health opens at Wishard. Emergency medicine department created. New palliative care program launched.
- 2003** The state-of-the-art Richard M. Fairbanks Burn Center at Wishard opens, replacing the original unit.
- 2008** Wishard Healthy Aging Brain Center established.
- 2009** Referendum to build new hospital campus approved with 85% voter support.
- 2010** Indianapolis EMS is formed as a partnership between the city and Health & Hospital Corporation of Marion County with Wishard serving as the sponsoring hospital.
- 2011** Wishard receives a \$40 million gift from Sidney and Lois Eskenazi, which results in Health & Hospital Corporation of Marion County naming the health system after the Indianapolis couple.
- 2013** Eskenazi Health Center West 38th Street health center opens. The Sidney & Lois Eskenazi Hospital and Eskenazi Health downtown campus open.
- 2014** The Matthew R. Gutwein Commonground at Eskenazi Health, a unique outdoor green space focused on community, serenity and wellness, opens.
- 2015** Eskenazi Health's downtown campus achieves Leadership in Energy and Environmental Design (LEED®) Gold certification.
- 2019** Sandra Eskenazi donates \$5 million for mental health services, and Midtown Community Mental Health, a division of Eskenazi Health, is renamed the Sandra Eskenazi Mental Health Center.
- 2024** Eskenazi Health Thomas & Arlene Grande Campus opens, Eskenazi Health's largest outpatient facility. Sandra Eskenazi Mental Health Center Caring Recovery Opioid Treatment Program opens.
- 2025** The Richard M. Fairbanks Burn Center at Eskenazi Health is reverified for the eighth time as a verified adult burn center.