### PAYOR MIX

- Medicaid ........................................................................................................24%
- Medicare........................................................................................................27%
- HIP................................................................................................................19%
- Health Advantage/Self-pay...................................................................13%
- Commercial .................................................................................................. 13%
- Other ..................................................................................................................4%

### FACILITIES

- Staffed inpatient beds:
  - Adult................................................................................................................. 277
  - Pediatric/Newborn/Neonatal Intensive Care Nursery........................................ 50
- Total.................................................................................................................. 327
- Outpatient service sites:
  - Eskenazi Health Center sites...................................................................10
  - Sandra Eskenazi Mental Health Center sites and residential facilities............ 20

### STAFF

- Total staff........................................................................................................... 4,518
  - Full-time staff.............................................................................................3,610
  - Part-time staff...............................................................................................908
- Physicians on Eskenazi Health medical staff............................................1,088
- Active medical staff......................................................................................1,065
- Percent of physicians board-certified..........................................................96%
- Volunteers.........................................................................................................478
- Volunteer hours collectively worked............................................................23,297
- Equivalent of FTEs...........................................................................................11.2

### OUTREACH

- Connections calls.........................................................................................780,869
- Calls handled by triage RNs........................................................................41,089
- Interpretation services:
  - On-site interpretations..................................................................................93,356
  - Telecom interpretations...............................................................................123,425
  - Video remote interpreting...........................................................................24,315
  - Languages supported.....................................................................................102
- Health fairs...................................................................................................... 68
- Health fair encounters....................................................................................27,618

### FAST FACTS

- INPATIENT
  - Adult admissions.....................................................................................16,041
  - Observations............................................................................................... 7,729
  - Births............................................................................................................ 2,704
  - Average length of inpatient stay (days):
    - Adult ........................................................................................................... 4.6
    - Newborn .................................................................................................... 2.4
  - Total patient days...................................................................................... 92,872
  - Patient origin:
    - Marion County ......................................................................................... 91%
  - Psychiatric admissions............................................................................... 1,110

- OUTPATIENT
  - Total outpatient visits.............................................................................1,016,888
  - Specialty care............................................................................................121,975
  - Primary care...............................................................................................370,157
  - Michael & Susan Smith Emergency Department..........................................103,981
  - Mental health/addiction............................................................................420,775
  - Indianapolis Emergency Medical Services responses...........................134,302

- FACILITIES
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### Find a Doctor: 317.880.7666

EskenaziHealth.edu

[Revised 06-01-20]
ESKENAZI HEALTH OVERVIEW AND HISTORICAL MILESTONES

For more than 160 years, Eskenazi Health has provided high-quality, cost-effective, patient-centered health care to Central Indiana. Accredited by The Joint Commission, nationally recognized programs include a Level I trauma center, regional burn center, comprehensive senior care program, women’s and children’s services, teen and adolescent care programs, Lifestyle Health & Wellness Center, Sandra Eskenazi Mental Health Center, and a network of primary care sites located throughout the neighborhoods of Indianapolis known as Eskenazi Health Center. In partnership with the Regenstrief Institute, Eskenazi Health conducts groundbreaking work that informs health information technology around the globe. Eskenazi Health also serves as the sponsoring hospital for Indianapolis Emergency Medical Services. As the public hospital division of the Health & Hospital Corporation of Marion County (HHC), Eskenazi Health partners with the Indiana University School of Medicine whose physicians provide a comprehensive range of primary and specialty care services. In 2013, the

Sidney & Lois Eskenazi Hospital opened, providing a new modern and efficient facility, becoming Central Indiana’s first Leadership in Energy and Environmental Design (LEED®) Gold health care campus. Eskenazi Health has been named one of Becker’s Hospital Review’s “150 Top Places to Work in Healthcare” for the past three consecutive years.

1859 City Hospital opens, first to treat the small pox epidemic, then as a military hospital. An estimated 13,000 sick and wounded soldiers were treated in a five-year period ending in 1865.

1866 Dr. Greenly Vinton Woolen named hospital superintendent. City Hospital now operates as a charity institution supported by Indianapolis taxpayers.

1879 Dr. William Niles Wishard appointed superintendent of City Hospital.

1885 Flower Mission Training School for Nurses graduates its first class of five nursing students.

1887 First City Hospital ambulances begin carrying sick and injured patients.

1899 Indiana University (IU) School of Medicine at Indianapolis opens, beginning a lengthy teaching affiliation with the hospital.

1914 Two four-story isolation units constructed, known as the Bursdal Units. St. Margaret’s Hospital Guild hires several Indiana artists, including T.C. Steele, to paint murals throughout the hospital.

1918 Social Service Department established to help with social needs of patients.

1931 Dr. Charles W. Myers appointed superintendent, a post he would hold until 1952.

1943 Two-way radios installed in City Hospital ambulances. This was the first hospital in the nation to use this type of radio to coordinate ambulance dispatch.

1947 City Hospital renamed Indianapolis General Hospital.

1951 General Assembly enacts statute creating the Health & Hospital Corporation of Marion County.

1961 First cancer laboratory in Indiana opened at General Hospital.

1969 General Hospital designated by the Indiana State Board of Health to be a major trauma center for Indiana. Midtown Community Mental Health opens at General Hospital.

1975 General Hospital renamed Wishard Memorial Hospital.

1992 Wishard Hospital becomes the first verified Level I trauma center in Indiana.

1995 Wishard named one of the top 100 hospitals in the country for third consecutive year by HCI, Inc./Mercer Consulting.

1997 Wishard Advantage program begins serving needy residents of Marion County. Wishard Senior Care launched.

1998 Health Connection – a 24-hour-a-day nursing telephone triage system – begins operation. Acute Care for Elders Unit established.

1999 The IU National Center of Excellence in Women’s Health opens at Wishard. Emergency Medicine Department created. New Palliative Care Program launched.

2003 The state-of-the-art Richard M. Fairbanks Burn Center at Wishard opens, replacing the original unit.

2008 Wishard Healthy Aging Brain Center established.

2009 Referendum to build new hospital campus approved with 85 percent voter support.

2010 Indianapolis EMS is formed as a partnership between the city and Health & Hospital Corporation of Marion County with Wishard serving as the sponsoring hospital.

2011 Wishard receives a $40 million gift from Sidney and Lois Eskenazi which results in Health & Hospital Corporation of Marion County naming the health system after the Indianapolis couple.

2013 Eskenazi Health West 38th Street health center opens. The Sidney & Lois Eskenazi Hospital and Eskenazi Health downtown campus opens.

2014 The Commonground at Eskenazi Health, a unique outdoor green space focused on community, serenity and wellness opens.

2015 Eskenazi Health’s downtown campus achieves Leadership in Energy and Environmental Design (LEED®) Gold certification.

2018 For the third year in a row, Eskenazi Health named one of Becker’s Hospital Review’s “150 Top Places to Work in Healthcare.”

2019 Sandra Eskenazi donates $5 million for mental health services, Midtown Community Mental Health, a division of Eskenazi Health, renamed the Sandra Eskenazi Mental Health Center.