

# Fast Facts

Wishard.edu

The mission of Wishard Health Services is to Advocate, Care, Teach and Serve with special emphasis on the vulnerable populations of Marion County.

#### **Statistics**

Adult admissions	15,224
Observations	2,521
Births	2,195
Average length of inpatient stay (days)	
Adult	5.1
■ Newborn	2.1
Average hospital daily census	271
Total patient days	84,450
Patient origin	
■ Marion County	91.3%
Total annual Midtown admissions	1,149

### **Outpatient Visits**

Total outpatient visits	990,165
■ Specialty clinic visits	139,942
■ Community Health Center visits	240,735
■ Emergency Department/Urgent Care visits	105,120
■ Indianapolis EMS responses	97,097
■ Mental health/addiction visits	492,335
■ Women's Visit Center	12 033

#### Staff

Total staff  ■ Full-time staff  ■ Part-time staff	3,112
Physicians on WHS medical staff Percent of physicians board-certified	
VolunteersVolunteer hours collectively worked Equivalent of FTEs	21,683

#### **Outreach**

Health Connection calls	505,090
Multicultural Affairs	
■ Hispanic Health Resources services	115,089
■ Language Line services	11,100
Languages used	21
Spiritual Care Department visits	72,822
Mammography van services	2,866
Health fairs	
■ Health fair encounters	



#### **Payor Mix**

■ Uninsured	45.2%
■ Medicaid	25.6%
■ Medicare	18.1%
■ Commercial	8.3%
■ Other	

#### **Expenses**

■ Personnel services	53.5%
■ Contractual	25.2%
■ Supplies	17.5%
■ Facilities	

#### **Facilities**

Staffed inpatient beds:

Starred inpatient beds:
■ Adult266
Pediatric/Newborn/Newborn Intensive
Care Nursery60
Total316
Outpatient service sites:
■ Wishard Community Health Centers10
■ Midtown Community Mental
Health Center sites & residential facilities21

Health Connection: 317-655-2255

## Wishard Historical Milestones



For more than 150 years, Wishard Health Services has provided high-quality, cost-effective, patient-centered health care to the residents of Marion County. Accredited by The Joint Commission, nationally recognized programs include a Level I trauma center, regional burn center, comprehensive senior care program, women's and children's services, teen and adolescent care programs, Midtown Community Mental Health Center, and a network of primary care sites located throughout the neighborhoods of Indianapolis. In partnership with the Regenstrief Institute, Wishard conducts groundbreaking work that leads health information technology around the globe. Wishard also serves as the sponsoring hospital for Indianapolis Emergency Medical Services. As the public hospital division of the Health and Hospital Corporation of Marion County, Wishard partners with the Indiana University School of Medicine whose physicians provide a comprehensive range of primary and specialty care services. In 2009, Marion County voters approved construction of a new Wishard hospital with 85 percent support for the measure. Wishard has received a \$40 million gift from Indianapolis' Sidney and Lois Eskenazi, in honor of whom Health and Hospital Corporation of

Marion County has named the new hospital facilities. The Sidney & Lois Eskenazi Hospital is slated to open in December 2013, and the name of the health system will change to Eskenazi Health in January 2014.

- 1859 City Hospital opens, first to treat the small pox epidemic, then as a military hospital. An estimated 13,000 sick and wounded soldiers were treated in the five-year period ending in 1865.
- 1866 Dr. Greenly Vinton Woolen named hospital superintendent. City Hospital now operates as a charity institution supported by Indianapolis taxpayers.
- **1879** Dr. William Niles Wishard appointed superintendent of City Hospital.
- **1885** Flower Mission Training School for Nurses graduates its first class of five nursing students.
- **1887** First City Hospital ambulances begin carrying sick and injured patients.
- 1909 Indiana University School of Medicine at Indianapolis opens, beginning long teaching affiliation with the hospital.
- 1914 Two four-story isolation units constructed, known as the Burdsal Units. St. Margaret's Hospital Guild hires several Indiana artists including T.C. Steele to paint murals throughout the hospital.
- **1918** Social Service Department established to help with social needs of patients.
- **1931** Dr. Charles W. Myers appointed superintendent, a post he would hold until 1952.
- 1935 First iron lung in the state of Indiana installed at City Hospital.
- 1943 Two-way radios installed in City Hospital ambulances. This was the first hospital in the nation to use this type of radio to coordinate ambulance dispatch.
- 1947 City Hospital renamed Indianapolis General Hospital.
- **1951** General Assembly enacts statute creating the Health and Hospital Corporation of Marion County.
- **1961** First cancer laboratory in Indiana opened at General Hospital.
- 1968 New seven-story Myers Building dedicated.
- 1969 General Hospital designated by the Indiana State Board of Health to be a major trauma center for Indiana. Midtown Community Mental Health Center opens at General Hospital.

- 1975 General Hospital renamed Wishard Memorial Hospital.
- **1984** IU School of Medicine assumes full management responsibility for Wishard Health Services operations and for clinical care.
- 1985 Wishard Memorial Foundation now known as the Eskenazi Health Foundation established.
- 1992 First verified Level I trauma center in Indiana.
- 1995 Wishard named one of the top 100 hospitals in the country for third consecutive year by HCIA, Inc./ Mercer Consulting.
- 1997 Wishard Advantage program begins serving needy residents of Marion County. Wishard Senior Care launched.
- 1998 Health Connection a 24-hour-a-day nursing telephone triage system begins operation. Acute Care for Elders Unit established.
- 1999 The IU National Center of Excellence in Women's Health opens at Wishard. Emergency Medicine Department created. New Palliative Care Program launched. New Urgent Visit Center opens.
- 2003 The state-of-the-art Richard M. Fairbanks Burn Center at Wishard opens, replacing the original unit.
- **2005** Independence Square, an innovative new rehabilitation center, opens at Wishard.
- 2008 Wishard Healthy Aging Brain Center established.
- 2009 Referendum to build new wishard approved with 85% voter approval. Plans for a New Wishard announced.
- 2010 Linwood and Eagledale health centers open, joining a network of eight others in the community. Indianapolis EMS is formed as a partnership between the city and Health and Hospital Corporation of Marion County with Wishard serving as the sponsoring hospital.
- 2011 Wishard receives \$40 million gift from Indianapolis' Sidney and Lois Eskenazi, in honor of whom Health and Hospital Corporation of Marion County has named the new hospital and health system. Stated to open in December 2013.

To learn more about Eskenazi Health, please visit EskenaziHealth.org. © 2012 Wishard Health Services